

 Saskatchewan Ministry of Health Drug Plan and Extended Benefits Branch	Section <i>Pharmacy Professional Services</i>	Reference DP-PPS-18
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MEDICATION ASSESSMENT AND COMPLIANCE PACKAGING PROGRAM (MACPP) • HOME CARE • MENTAL HEALTH • COMMUNITY LIVING SERVICE DELIVERY (CLSD) PATIENTS IN GROUP HOMES OR APPROVED PRIVATE SERVICE HOMES POLICY and PROCEDURES		

POLICY

- Drug Plan and Extended Benefits Branch (DPEBB) will pay pharmacies one Medication Assessment Fee (MAF) per eligible patient per 365-day period and one Compliance Packaging Fee (CPF) for each seven (7) day supply of medication(s) dispensed in Compliance Packaging. Both fees will be paid for services provided to eligible patients who require medication management as assessed by:
 1. Saskatchewan Health Authority (SHA)/NITHA/ISC Home Care Assessor Coordinators or nurses for Home Care patients; or
 2. A psychiatrist and/or a healthcare professional with the Saskatchewan Health Authority's (SHA) Mental Health and Addictions Services for Mental Health patients; or
 3. A pharmacist for CLSD and Group Home or Approved Private Service Home patients.
- The MAF and CPF amounts are listed in Schedule B of the Pharmacy Proprietor Agreement that is in effect on the date the service is provided. DPEBB will pay pharmacies 100% of the MAF and the CPF for services provided to eligible patients.
- No claims shall be submitted for prescriptive authority services or PACT Bronze/Bronze Plus that result from the provision of medication assessment under the Medication Assessment and Compliance Packaging Program (MACPP).
- It is the responsibility of the pharmacist to determine when an eligible patient last received a medication assessment. Only one MAF is payable per eligible patient per 365 days under this policy.
- If a patient meets the eligibility criteria for medication assessment and compliance packaging services under the MACPP and another DPEBB program providing any of the same services, payment for services will only be made under one program. Pharmacist selection of the best applicable program shall be based on the clinical needs of the patient.
- **No incentives shall be provided** by the Proprietor or an agent on behalf of the Proprietor to any other person in relation to the provision of the MACPP.

***"Incentives"** means any money, gifts, donations to a charity, rebates, refunds, customer loyalty programs, points, coupons, discounts, goods, dividends and/or rewards which can be redeemed for a gift or other benefit.*

PURPOSE

- To help patients maintain their health by ensuring adherence to an optimal medication therapy.

LEGISLATIVE AUTHORITY

- *The Pharmacy and Pharmacy Disciplines Act*
- *The Prescription Drugs Act (Saskatchewan)*
- *The Health Administration Act*

DESCRIPTION

- The MACPP involves a pharmacist providing one medication assessment per eligible patient per 365-day period of all prescription and non-prescription medications when compliance packaging is required. It is strongly recommended to provide these services in-person.
- An annual medication assessment is required for the continuation of compliance packaging beyond each 365-day period.
- A Pharmacy will package all solid oral prescription medication, non-prescription medication, and all other over-the-counter medications (OTC's) as deemed appropriate in 28- or 35-day quantities.
- Each medication assessment under MACPP must be fully documented using the required SMAP forms or alternate forms that DPEBB has approved for use.

DEFINITIONS

Caregiver

- A person who provides care to the patient on a daily basis.

Compliance Packaging

- Consists of devices or packaging systems where solid oral medications (tablets or capsules) can be organized according to the time of administration.

Community Living Service Delivery (CLSD) Group Homes/Approved Private Service Homes

- A facility that provides accommodation, supervision, personal care, and individualized programming to individuals with disabilities.
- A facility that is approved by Community Living Service Delivery Branch, Saskatchewan Ministry of Social Services.
- A list of CLSD Group Homes/Approved Private Service Homes can be found on DPEBB secure website.

Medication Assessment

- A standardized approach to assess an eligible patient's ability to administer their medications, the clinical appropriateness of the medications and dosing regimens, potential interactions, adverse drug reactions, allergies, and contraindications.
- Includes pharmacist communication with the eligible patient's primary care provider to resolve discrepancies that exist, and potential or actual drug therapy problems identified.

Special-care Home

- A Special-care Home, formerly referred to as a Long-term Care Facility, is defined as a designated facility that provides personal or nursing care to individuals who reside in the home on a temporary or permanent basis. The home may provide any of the following types of care: convalescent care; rehabilitation services; palliative care; respite care; and day programming. Special-care homes are operated by the Saskatchewan Health Authority or by a provider that has a contract with the Saskatchewan Health Authority.

ELIGIBILITY

- A Saskatchewan resident living in the community with a valid Health Services Number; and
 - Have a minimum of one (1) Schedule I medication on their Pharmaceutical Information Profile (PIP); and
 - Have been nominated by one of the following individuals:
 - SHA/NITHA/ISC Home Care Assessor Coordinators or nurses for Home Care patients; or
 - A healthcare professional and/or psychiatrist of the SHA Mental Health and Addictions Services for Mental Health patients; or
 - A pharmacist for CLSD approved and Group Home or Approved Private Service Home patients.
- Ongoing coverage will not be provided when the patient enters a Special-care home.

PROCEDURE

The Pharmacist will:

- Complete sections 1, 2 and 4 of the [Compliance Packaging Prior Approval Form](#) for patients living in an approved CLSD Group Home or Approved Private Service Home.
- Complete section 4 of the [Compliance Packaging Prior Approval Form](#) for all other requests.
- Once approved by DPEBB, conduct an annual medication assessment. Medication assessments must be conducted annually for each eligible patient to continue to receive CPF under the MACPP.
- Review the patient's eHR Viewer and/or PIP profile
- Conduct the annual medication assessment with the patient and/or caregiver.
- Fully complete all sections of the following required Saskatchewan Medication Assessment Program (SMAP) forms for each medication assessment:
 - Declaration of Consent
 - Comprehensive Patient Interview
 - SMAP Care Plan
 - Personal Medication Record.

- Review with the patient and/or caregiver the medications and the pertinent information regarding those medications.
- Record all medical conditions or issues, associated medications, and drug therapy problems identified through the medication assessment.
- Manage or attempt to resolve all drug therapy problems identified through the medication assessment, communicating with the patient's primary care provider as necessary.
- Simplify the patient's medication therapy where applicable, including suggestions for deprescribing when appropriate and simplifying medication administration.
- Educate the patient and/or caregiver on any changes, care plan, or monitoring activities after an assessment.
- Provide the patient and/or caregiver with a complete and current medication list (prescription and non-prescription medications) using the Personal Medication Record or other approved form.
- If the patient meets the compliance packaging eligibility requirements:
 - Ensure compliance packaging meet the standards as set out in the Saskatchewan College of Pharmacy Professionals (SCPP), Reference Manual [Compliance Packaging – Customized Patient Medication Packaging Guidelines](#).
 - Package all prescription and non-prescription medications and OTC products (as deemed appropriate) in a 28-day or 35-day supply. Drugs listed on the 2 month and 100-day lists can be dispensed in a 28-day or 35-day quantity.
- Educate the patient or caregiver about the medication and appropriate use of Compliance Packaging.
- Provide the Primary Care Provider with an updated medication list as required.

The Pharmacy will:

- Submit the claim for capture and adjudication electronically via the DPEBB on-line claim system on the date of service, using the appropriate pseudoDIN (Appendix 1). Adjudicate benefit prescription medication as a 28- or 35-day quantity for one dispensing fee.
- Retain copies of the required SMAP forms, and documented consent for compliance packaging as per the SCPP Reference Manual - [Record Retention and Destruction](#) guidelines.
- Provide copies of all SMAP forms, and consent for compliance packaging and relevant documentation upon request as part of DPEBB's review of adherence to the MACPP Policy and Procedure within two (2) business days.

Drug Plan and Extended Benefits Branch will:

- Provide pharmacies with the MACPP Policy and Procedure document.
- Provide Compliance Packaging Prior Approval Forms on the Saskatchewan Formulary, for SHA Assessor Coordinators or Home Care Nurses, healthcare professionals and/or psychiatrists of the SHA Mental Health and Addictions Services, and pharmacists.
- Post the listing of CLSD licensed Group Homes and Approved Private Service Homes on the DPEBB secure website.
- Review the Compliance Packaging Prior Approval Form and approve if eligible.
- Pay 100% of the MAF and CPF for eligible patients who have prior approval, upon receipt of the electronic claim.
- Request and review the required SMAP forms and documented consent for compliance packaging to confirm adherence to the MACPP Policy and Procedures.

- Recover the MAF and CPF if DPEBB determines non-adherence to the MACPP Policy and Procedures.

The SHA Assessor Coordinator or Home Care Nurse will:

- Assess Home Care patients as eligible, and if needed, nominate eligible patients for the MACPP.
- Complete sections 1, 2, and 3 of the [Compliance Packaging Prior Approval Form](#) and fax the completed form to the patient's pharmacy of choice.

A psychiatrist and/or a healthcare professional with the SHA Mental Health and Addictions Services will:

- Assess mental health patients as eligible, and if needed, nominate eligible patients for the MACPP.
- Complete sections 1, 2, and 3 of the [Compliance Packaging Prior Approval Form](#) and fax the completed form to the patient's pharmacy of choice.

BILLING PROCEDURE:

Once the Prior Approval Compliance Packaging Form (CPF) is submitted and approved by DPEBB on the system, you may submit a claim as follows:

MEDICATION ASSESSMENT FEE (MAF):

- Complete the medication assessment and fully complete the required SMAP forms.
- Submit the MAF electronically via the DPEBB on-line claim system on the date the medication assessment is completed (paper claims will **not** be accepted).*
- DPEBB pays 100% of the MAF to the pharmacy.
- Please ensure the following fields are:
 - **PATIENT IDENTIFIER** = nine-digit Health Services Number (HSN)
 - **DISPENSING DATE** = date of the Medication Assessment (i.e. mmm-dd-yyyy)
 - **RX NUMBER** = enter the sequential RX#
 - **HEALTH PROVIDER ORGANIZATION ID** = SKCP
 - **HEALTH PROVIDER ID** = Pharmacist ID number (e.g. D1234)
 - **PHARMACIST ORGANIZATION ID** = SK
 - **PHARMACIST ID** = Pharmacist ID number (e.g. D1234)
 - **DIN** = 00951076
 - **COMPOUNDING FEE (CF)** = \$0.00
 - **COMPOUND NAME** = blank
 - **QUANTITY (QTY)** = 1
 - **DAYS SUPPLY** = 365
 - **ACQUISITION COST (AC)** = enter your usual and customary fee (to a maximum of \$60.00)
 - **DISPENSING FEE (DF)** = \$0.00
 - **MARKUP** = 00 /00 /00
 - **TOTAL RX COST** = total fee (to a maximum of \$60.00)
 - **PATIENT PAID** = \$0.00
 - **ADJUDICATION FLAG** = Y

- Please note: DPEBB will not accept paper claims for the **MAF**.
- If you are unable to submit the MAF claim electronically through your Practice Management System, please use the secure DPEBB web page by logging on to <https://www.drugplan.health.gov.sk.ca>.
- If you are not sure how to install the WEB certificate, please contact your software

COMPLIANCE PACKAGING FEE (CPF): Compliance packaging must meet the standards as set out in the SCPP's Reference Manual – *Compliance Packaging - Customized Patient Medication Packaging Guidelines*.

- Submit the CPF electronically via the DPEBB on-line claim system on the date of service (paper claims will not be accepted).
- DPEBB pays 100% of the CPF to the pharmacy.
- Please ensure the following fields are:

▪ PATIENT IDENTIFIER	= nine-digit Health Services Number (HSN)
▪ DISPENSING DATE	= date of the Compliance Packaging Service (i.e. mmm-dd-yyyy)
▪ RX NUMBER	= enter the sequential RX#
▪ HEALTH PROVIDER ORGANIZATION ID	= SKCP
▪ HEALTH PROVIDER ID	= Pharmacist ID number (e.g. D1234)
▪ PHARMACIST ORGANIZATION ID	= SK
▪ PHARMACIST ID	= Pharmacist ID number (e.g. D1234)
▪ DIN	= 00951075
▪ COMPOUNDING FEE (CF)	= \$0.00
▪ COMPOUND NAME	= blank
▪ QUANTITY (QTY)	= 4 (or 5)
▪ DAYS SUPPLY	= 28 (or 35)
▪ ACQUISITION COST (AC)	= enter your usual and customary fee (to a maximum of \$6.25 for each 7-day supply)
▪ DISPENSING FEE (DF)	= \$0.00
▪ MARKUP	= 00 /00 /00
▪ TOTAL RX COST	= total fee
▪ PATIENT PAID	= \$0.00
▪ ADJUDICATION FLAG	= Y

- Please Note: DPEBB will not accept paper claims for the **CFC**
- If you are unable to submit the CPF claim electronically through your Practice Management System, please use the secure DPEBB web page by logging on to <https://www.drugplan.health.gov.sk.ca>.
- If you are not sure how to install the WEB certificate, please contact your software

Appendix I:
Medication Assessment and Compliance Packaging Program (MACPP) Billing Codes and
Threshold Limitations

Billing Code (pseduoDIN)	Service Fee	Billing Threshold/Limitation
00951076	Medication Assessment Fee (MAF)	• Maximum one (1) claim in a 365-day period per person
00951075	Compliance Packaging Fee (CPF)	• Maximum 25 weekly claims in a 140-day period per person